

# Cookies

“Cookies” are small text files that are stored by your web browser on your computer's hard drive. They allow ZF to store such things as user preferences. The ZF Aftermarket Websites uses both session cookies and persistent cookies. Session cookies are temporary cookies that expire (and are automatically erased) when you close your browser. Persistent cookies stay in your browser until they expire, or until you delete them.

Cookies allow us to recognise your device (e.g. your laptop or mobile device) so that your experience of our ZF Aftermarket Websites can be tailored to your device. Cookies do not typically identify you as an individual, just the device you are using. We use cookies to save information such as passwords and preferences so you don't have to re-enter it each time you visit our ZF Aftermarket Websites, to deliver content tailored to your interests and to optimise the performance of the ZF Aftermarket Websites. The information connected with the cookie can also be visitors' preferences and record session information, such as pages visited, interactions with the ZF Aftermarket Websites 's features, time spent on our ZF Aftermarket Websites and language preference.

Most Internet browsers allow you to block cookies from your browser. If you do not agree to the use of these cookies please disable them by following the instructions for your browser set out here: <http://www.allaboutcookies.org/> or use the automated disabling tool where available. However, some of the services in relation to the ZF Aftermarket Websites will not function well if cookies are disabled.

Below, we have provided a list of the categories of cookies used on our ZF Aftermarket Websites, and a description of what these cookies do. Some of these cookies are essential to the operation of the ZF Aftermarket Websites. Others are not essential, but help us to improve our ZF Aftermarket Websites by collecting anonymous user information, or try and improve your experience of our ZF Aftermarket Websites by remembering your choices.

We use the following types of cookies:

## **Technical mandatory cookies – which enable services and applications you have specifically asked for**

We use certain cookies which are essential to the operation of our ZF Aftermarket Websites. For example, these types of cookies enable you to log into secure areas of our ZF Aftermarket Websites, provide the necessary security your visit to our ZF Aftermarket Websites requires, and help ensure the content of the pages you request loads quickly. Without these cookies, ZF Aftermarket Websites services that you have asked for cannot be provided as required.

The use of these cookies implicates processing the following type of data: [anonymous browser session ID, permission groups, user ID]. As far as this data must be considered personal data, the processing is based on statutory provisions which justify this on the ground that the processing is necessary to provide the requested ZF Aftermarket Websites services.

## **Functionality Cookies – which remember your choices to improve your experience**

These cookies allow our ZF Aftermarket Websites to remember choices you make, such as remembering your preferred language, the type of device you are using, the region you are in. The aim of these cookies is to provide you with a more personal experience so that you don't have to reset your preferences each time you visit the ZF Aftermarket Websites. As described above, you may disable any of these functional cookies; but if you do so, then various functions of our ZF Aftermarket Websites may be unavailable to you or may not work the way you want them to.

The use of these cookies implicates processing the following type of data: [device ID, preferred language, preferred country, navigation history]. As far as this data must be considered personal data, the processing

is based on statutory provisions which justify this on the ground that (1) the processing is necessary to provide the requested ZF Aftermarket Websites services; or (2) ZF has a legitimate interest in ensuring the functionality of the ZF Aftermarket Websites and that it is tailored to the user's needs.

**Performance/ analytics Cookies: – which collect pseudonymous information about the web pages you visit**

These cookies collect information about how visitors use our ZF Aftermarket Websites, for example, which pages our visitors go to most often, and if they get error messages on those pages. These performance cookies don't collect information that identifies you as an individual – all information they collect is aggregated and pseudonymous. We do not associate usage data collected through these cookies with personal data which you may have provided when registering for a ZF Account (e. g. your name).

On the ZF Aftermarket Websites, we use technologies Piwik PRO GmbH (<https://piwik.pro/privacy/>) to collect and store data about your use of the ZF Aftermarket Websites for the purposes of optimization of the ZF Aftermarket Websites services and marketing. Usage profiles may be created from this data under a pseudonym using cookies.

As far as this data must be considered personal data, the processing is based on statutory provisions which justify this on the ground that (1) ZF has a legitimate interest that the ZF Aftermarket Websites is tailored to the user's needs; or (2) the data is used in pseudonymous form for the purpose of marketing and optimization purposes and the user has not objected to this use.

## Privacy settings

Here you can manage your data privacy and consent settings for this website. We request certain data to continually improve your experience on our website. We will only collect and use data for specific uses you have consented to. See the settings page for more details.

Privacy settings

**Third party Cookies: – which collect information for third parties**

For the purpose of embedding video clips into our ZF Aftermarket Websites, we use services provided by Brightcove, Inc [[www.brightcove.com](http://www.brightcove.com)]. By default, the Brightcove video player does not use any cookies. However, Brightcove supplied plugins and other third-party player plugins may use cookies. The cookies used by third party plugins are controlled by the third parties. Please check with Brightcove for a description of the cookies used in their plugins and respective third parties cookies: [Information about Brightcove cookies](#).

# List of cookies we use

## Technical mandatory cookies

Domain	Name	Duration
aftermarket.zf.com	aftermarket	1 month
aftermarket.zf.com	ioo_is_Validtoken	1 hour
aftermarket.zf.com	ioo_shop_status	10 hours
aftermarket.zf.com	ioo_sanatext	5 hours
aftermarket.zf.com	RefreshTokenRetryCount	Session
aftermarket.zf.com	NewTokenRetryCount	Session
aftermarket.zf.com	lemfoerder	1 month
aftermarket.zf.com	cookieConsent	1 year
aftermarket.zf.com	zfap_cookie_banner	10.000 days
aftermarket.zf.com	login_flyout	1 day
piwik.pro	ppms_privacy_<applID>	12 months
www.trwaftermarket.com	ASP.NET_SessionId	Session

## Technical mandatory + personalised cookies

Domain	Name	Duration
aftermarket.zf.com	ioo_last_viewd_items	1 year
aftermarket.zf.com	ioo_desable_dates	5 hours
aftermarket.zf.com	BIGipServerpool-protect-portal	Session
aftermarket.zf.com	JSESSIONID	Session
aftermarket.zf.com	SelectedLanguageld	Session
aftermarket.zf.com	gt-*	10.000 days

## Analytics cookies

Domain	Name	Duration
aftermarket.zf.com	_pk_id	13 months
aftermarket.zf.com	_pk_ses	30 months
aftermarket.zf.com	stg_last_interaction	12 months
aftermarket.zf.com	stg_returning_visitor	12 months
aftermarket.zf.com	stg_traffic_source_priority	1 hour
aftermarket.zf.com	stg_externalReferrer	Session
.trwaftermarket.com	_ga	2 years
.trwaftermarket.com	_gid	1 day
.trwaftermarket.com	_gcl_au	3 months
.trwaftermarket.com	_gat	1 minute
www.trwaftermarket.com	EPI_NumberOfVisits	Maximum value
.wabco-solutioncentre.com	_ga	2 years
.wabco-solutioncentre.com	_gid	1 day
.wabco-solutioncentre.com	_gat_UA-201270406-1	1 minute
.wabco-customercentre.com	_ga	2 years
.wabco-customercentre.com	_gid	1 day
.wabco-customercentre.com	AKA_A2	1 hour
go.wabco-auto.com	pardot	past

## Third party cookies

Domain	Name	Duration
aftermarket.zf.com	TS014b0129	1 day
*.google.com	_GRECAPTCHA	6 months
*.google.com	CONSENT	Maximum value
doubleclick.net	test_cookie	
doubleclick.net	IDE	
pool.admedo.com	tuuid	1 year
pool.admedo.com	c	1 year
pool.admedo.com	tuuid_lu	1 year
.facebook.com	fr	3 months
.trwaftermarket.com	_fbp	3 months
www.trwaftermarket.com	epslanguage	1 year
www.trwaftermarket.com	TS019d52f6	Session
www.trwaftermarket.com	ppms_privacy_a0072073-e31f-4da8-974e-6cec26eab52a	1 year
go.wabco-auto.com	visitor_id171632	6 months
go.wabco-auto.com	visitor_id171632-hash	6 months
wabco-solutioncentre.com	ppms_privacy_ed42c107-28b5-4988-b3f6-bba471ceeacc	1 year
.wabco-customercentre.com	_dc_gtm_UA-36546149-5	1 minute
www.wabco-customercentre.com	CookieConsentPolicy	1 year
www.wabco-customercentre.com	LSKey-c\$CookieConsentPolicy	1 year
www.wabco-customercentre.com	apex__ccIgtkn	Session
www.wabco-customercentre.com	apex__cc_anonymous_Currency	Session
www.wabco-customercentre.com	apex__cc_anonymous_Country	Session
www.wabco-customercentre.com	ppms_privacy_235c52c6-8fa0-4475-b2d4-9387191a63a8	1 year
.www.wabco-customercentre.com	pctrk	1 year