

Additional terms and conditions ZF Aftermarket

Extended warranty period for commercial vehicle shock absorbers

(Issue: 01. January 2025)



1. ZF Friedrichshafen AG or any company under the direct or indirect control of ZF Friedrichshafen AG which is selling the products to a Customer (hereinafter „Seller“) grants a voluntary extension of the warranty period for the products described in Section 2 below in accordance with Section 3 below (hereinafter “Extended Warranty Period”). This Extended Warranty Period applies only to customers who purchased the products directly from the Seller (hereinafter “Customer”). The Extended Warranty Period does not apply to end customers or other market participants.
2. Extended Warranty Period products. The Extended Warranty Period applies to:
 - 2.1 all commercial vehicle shock absorbers of the brand SACHS,
 - 2.2 which the Customer verifiably buys starting from 01. January 2025
 - 2.3 in the territory of the European Economic Area EEA (= countries of the European Union - including Norway, Iceland and Liechtenstein) and/or Switzerland and/or UK
 - 2.4 and has verifiably only used it in the EEA and/or Switzerland and/or the UK since the purchase (hereinafter “Commercial Vehicle Shocks”).
3. Contents of the Extended Warranty Period
 - 3.1 The Seller grants the Customer a warranty right within the scope of the Seller's general terms and conditions of sale valid at the time of conclusion of the contract (see Section 5) for Commercial Vehicle Shocks covered by Section 2 for a period of 36 months from the date of installation.
Proof of the start of the Extended Warranty Period (= installation date) must be provided by submitting the workshop invoice for the installation.
 - 3.2 A warranty agreed with a Customer in an individual contract (e.g., regarding content, duration, scope, etc.) remains unaffected by this Extended Warranty Period. The Extended Warranty Period exists in addition to and in parallel to a warranty agreed in an individual contract with a Customer.
 - 3.3 The Customer has the right to choose which warranty basis he would like to invoke during the validity of both warranties (individual contract, or this Extended Warranty Period in connection with the Seller's general terms and conditions of sale). After expiry of the warranty that ends earlier, only the respective other one applies.
4. The Seller can stop the granting of this Extended Warranty Period at any time at its own discretion with effect for the future. The Commercial Vehicle Shocks that are already covered by the Extended Warranty Period at the time of discontinuation remain unaffected.
5. In addition and subordinated, the general terms and conditions of sale of the Seller in the version valid at the time of conclusion of the contract apply to the Commercial Vehicle Shocks covered by the Extended Warranty Period.
For German-domestic purchases from ZF Friedrichshafen AG, these are the " ZF Friedrichshafen AG General Terms and Conditions – ZF Aftermarket - for the delivery of components in the spare parts business - B2B". These are available at: www.aftermarket.zf.com ► Rechtliche Hinweise ► Allgemeine Bedingungen ZF Aftermarket ► [Allgemeine Lieferbedingungen - ZF Aftermarket - B2B](#) or directly under the following link: https://webcache.zf.com/viewer/195_1652420739752 (German only).
For all non-German-domestic purchases from the Seller, these are the "ZF INTERNATIONAL TERMS AND CONDITIONS OF SALE". These are available at: www.zf.com ► Terms and Conditions ► [International Terms and Conditions of Sale](#) (English only).