



**ADDITIONAL CONDITIONS
OF SALE AND DELIVERY
ZF SERVICES NEDERLAND B.V.
From 1 July 2011**



In addition to our standard conditions of sale and delivery the conditions below apply to small orders and return of goods.

I Small order costs

In case of small orders with an invoice value of less than €100 we charge €12.50 small order costs. The small order costs are a contribution to the relatively high administration burden these small orders carry with them.

II Conditions for return of goods

It could of course be possible that you wish to return goods delivered by us. In addition to the relevant article in our standard conditions of sale and delivery we apply the following conditions:

- returning goods is only possible after consultation with our sales department;
- in the event the goods are returned we charge 15% return costs;
- goods with a total net value of less than €50 cannot be returned.